

# **BUSINESS RESPONSIBILITY & SUSTAINABILITY REPORT (BRSR)**

The Directors present the Business Responsibility Report of the Company for the financial year ended 31st March, 2023 pursuant to Regulation 34(2)(f) of the SEBI (Listing Obligations & Disclosure Requirements) Regulations, 2015.

# **SECTION A: GENERAL INFORMATION ABOUT THE COMPANY**

SI.NO.	PARTICULARS	DETAILS
1.	Corporate Identity Number (CIN) of the Company	L51909PB1994PLC015083
2.	Name of the Listed Entity	Chaman Lal Setia Exports Ltd.
3.	Year of Incorporation	1994
4.	Registered Office Address	P.O CENTRAL JAIL, MIRANKOT ROAD, AMRITSAR
5.	Corporate Office Address	472, Udhyog Vihar, Gurugram
6.	Website	www.clsel.in
7.	Email-id	clsetia@rediffmail.com
8.	Financial Year for which reporting is done	2023-2024
9.	Sector(s) that the Company is engaged in (industrial activity code-wise)	10612
10.	Name of the Stock Exchange(s) where shares are listed	(i) BSE Limited (ii) National Stock Exchange of India Limited
11.	List of products/services that the Company manufactures/provides	Rice
12.	Details of business activities (accounting for 90% of the turnover)	Manufacturing/ Purchase Rice out of paddy and to make it saleable and to sell it in domestic and export.
13.	Product/Services sold by entity (accounting for 90% of the entity's turnover)	Rice
14.	Name and contact details (telephone, email	Kanika Nevtia
	address) of the person who may be contacted in	clsetia@rediffmail.com
	case of any queries on the BRSR	0183-2592708
15.	Reporting boundary – Are the disclosures under	Standalone Basis
15.	this report made on a standalone basis (i.e., only	otalidalone basis
	for the entity) or on a consolidated basis (i.e., for	
	the entity and all the entities which form a part of its	
	consolidated financial statements, taken together)	
16.	Total number of locations where business activity is	The Company's business is spread across the
	undertaken by the Company:	Country and other geographies. Details of plant
		locations are provided in the corporate information
17.	Markets served by the Company – Local/State/	page.  The Company's products are available Pan India as
17.	National/International	well as globally in more than 90 Countries.
18.	Types of Customers and beneficiaries	The Company's buyer base has over 400 customers
	, , , , , , , , , , , , , , , , , , , ,	with export footprints across more than 90 countries.
19.	Name of assurance provider	
20.	Type of assurance obtained	



### **SECTION B: FINANCIAL DETAILS OF THE COMPANY**

SI.NO.	PARTICULARS	DETAILS
1.	Paid-up Capital (IN LAKHS)	₹1034.671
2.	Total Turnover (IN LAKHS)	135562.84
3.	Total Profit/ (Loss) After Taxes (IN LAKHS)	11563.63
4.	Contribution of exports as a percentage of the total turnover of the entity?	89%
5.	Total Spending on Corporate Social Responsibility (CSR) as percentage of Profit After Tax (%)	Total Spending on Corporate Social Responsibility is 1.45% of Profit After Tax
6.	List of activities in which expenditure in 4 above has been incurred	Kindly refer to Annexure-D of this Annual Report

# 2. EMPLOYEES

# **DETAILS AS AT THE END OF FISCAL:-**

a. Employees and workers (including differently abled).

S. NO.	Particulars	Total (A)	Male		Female		
			No. (B)	No. (B) % (B/A)		% (C/A)	
		EMPLOYEE	S				
1.	Permanent (D)	106	93	87.74%	13	12.26%	
2.	Other than Permanent (E)	0	0	0	0	0	
3.	Total employees (D + E)	106	93	87.74%	13	12.26%	
		WORKERS					
4.	Permanent (F)	62	62	100 %	0	0 %	
5.	Other than Permanent (G)	0	0	0	0	0	
6.	Total workers (F +G)	62	62	100%	0	0%	

b. Differently abled Employees and workers.

S. NO.	Particulars	Total (A)	Ma	ale	Female		
			No. (B)	% (B/A)	No. (C)	% (C/A)	
	DIFFERENT	ΓLY ABLED	EMPLOYEES				
1.	Permanent (D)	0	0	0	0	0	
2.	Other than Permanent (E)	0	0	0	0	0	
3.	Total employees (D + E)	0	0	0	0	0	
	DIFFEREN	NTLY ABLED	WORKERS	•		`	
4.	Permanent (F)	0	0	0	0	0	
5.	Other than Permanent (G)	0	0	0	0	0	
6.	Total workers (F +G)	0	0	0	0	0	



#### Participation/Inclusion/Representation of women

Particulars	Total (A)	No. and percentage of Females		
		No. (B)	% (B/A)	
Board of Directors	10	3	30%	
Key Management Personnel*	1	1	100%	

### Turnover rate for permanent employees and workers

	F.Y 2023-24			FY 2022-23			FY 2021 -23			
	(Turnov	(Turnover rate in current (		(Turnover rate in previous			(Turnover rate in the year			
		FY)			FY)			prior to the previous FY)		
	Male	Female	Total	Male	Female	Total	Male	Female	Total	
Permanent Employees	No	Not Applicable			Not Applicable			Not Applicable		
Permanent Workers	INC	т Арріісав	ile	Not Applicable			Not Applicable			

As per SEBI Guidelines, for calculating turnover rate, persons leaving the employment shall include those who left the entity voluntarily or due to dismissal, termination, retirement or death in service.

### 3. Holding, Subsidiary and Associate Companies (including joint ventures)

a) Names of holding / subsidiary / associate companies / joint ventures

S.NO.	Name of holding/ subsidiary/ associate companies/joint venture	Indicate whether holding/Subsidiary/Associate/Joint Venture	% of shares held by listed entity	Does the entity indicated at column A, participate in the Business Responsibility initiatives of the listed entity? (Yes/No)					
	Not Applicable								

Note: Chaman Lal Setia Exports Itd. has no subsidiaries, holding or associate companies or joint ventures

### 4. CSR Details

Whether CSR is applicable as per section 135 of Companies Act, 2013: Yes

ii. Turnover (in Lakhs.): 135562.84

iii. Net worth (in Lakhs): 71396.63

vii. Transparency and Disclosures Compliances

5.Complaints/Grievances on any of the principles (principle 1 to 9) under the National Guidelines on Responsible Business Conduct:-



Stakeholder group from	Grievance Redressal	FY 2023-24 Current Fina	ncial Year		FY 2022-23 Previous Fin	FY 2022-23 Previous Financial Year			
whom complaint is received	Mechanism in Place (Yes/No) (If yes, then provide weblink for grievance redress	complaints filed during the year resolution at close of the year		Remarks	Number of complaints filed during the year	Number of complaints pending resolution at close of the year	Remarks		
Communities	Yes	NIL	Not Applicable		NIL	Not Applicable			
Investors (other than shareholders)	Yes	NIL	Not Applicable		NIL	Not Applicable			
Shareholders	Yes	62	Not Applicable		27	Not Applicable			
Employees and workers	Yes	NIL	Not Applicable		NIL	Not Applicable			
Customers	Yes	NIL	Not Applicable		NIL	Not Applicable			
Value Chain									
Partners	Yes	NIL	Not Applicable		NIL	Not Applicable			
Other (please specify)		NIL	Not Applicable		NIL	Not Applicable			

The Company has a well-defined grievance redressal mechanism in place for all its stakeholders, wherein processes are set internally and communicated to all the stakeholders.

The Grievance redressal mechanism for Investors and shareholders is placed at the Company's website www.clsel. in. Further, there is a specific email ID (clsetia@rediffmail.com) for addressing queries raised by any Investors and Shareholders.

In addition to this, the Company also has various other Policies, covering different aspects related to grievance redressal including but not limited to Policy on Prevention of Sexual Harassment (POSH), Whistle Blower Policy, Grievance Redressal Policy to safeguard the interest of the employees and workers (including females).

Further, the Company has separate e-mail IDs for its customers and suppliers wherein they can report/raise their concerns i.e., maharani@futurerice.com

Furthermore, the Company deploys its local employees who regularly visit the communities and interact with people to gauge and address community concerns.

6. Overview of the entity's material responsible business conduct issues Please indicate material responsible business conduct and sustainability issues pertaining to environmental and social matters that present a risk or an opportunity to your business, rationale for identifying the same, approach to adapt or mitigate the risk along- with its financial implications, as per the following format;

S. NO.	Material issue Identified	Indicate whether risk or opportunity (R/O)	Rationale for identifying the risk/opportunity	In case of risk, approach to adapt or mitigate	Financial implications of the risk or opportunity (Indicate positive or negative implication)
Please r	efer to the Risk and	1 Opportunity section	n mentioned in Manag	rement Discussion A	& Analysis of Annual Report



### **SECTION B: MANAGEMENT AND PROCESS DISCLOSURES**

This section is aimed at helping businesses demonstrate the structures, policies and processes put in place towards adopting the National Guidelines on Responsible Business Conduct (NGRBC)principles and Core Elements.

Disclosure Questions	P1	P2	P3	P4	P5	P6	P7	P8	P9
Policy and management processes									
1. a Whether your entity's policy/policies cover each principle and its core elements of the NGRBCs. (Yes/No)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
b. Has the policy been approved by the Board? (Yes/No)	rest of	the pol	is per S icies are ith the N	approv	ed by th	-	-	-	
c. Web Link of the Policies, if available	www.c	lsel.in							
2. Whether the entity has translated the policy into procedures. (Yes / No)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
3. Do the enlisted policies extend to your value chain partners? (Yes/No)	Yes								
4. Name of the national and international codes/ certifications/labels/ standards (e.g. Forest Stewardship Council, Fairtrade, Rainforest Alliance, Trustee) standards (e.g. SA 8000, OHSAS, ISO, BIS) adopted by your entity and mapped to each principle.	Certifica applica de- hus HDPE,	cation Lable to sking, ponton-work	has rece imited process olishing, ven bags boiled r	for the ing of positive silky, const, jute ba	food sanddy ( blor sort ngs, flexil	afety m parboilir ing, grad ole lamin	anagemng, dryidding) & pates an	ient sys ng, de-s packing	stem is stoning, (LDPE,
5. Specific commitments, goals and targets set by the entity with defined timelines, if any	well-de	efined ES	etia Exp SG Road ar future	lmap wit	th struct	ured co	mmitme	ents, goa	
	l .	of the E which ir	nvironm	nental a	nd Socia	al Key F	Performa	ance ind	licators
	• Nois	e level re	eduction	by 20%	6 dB (de	cibels)			
	• 5% re	eduction	n in fuel (	consum	ption				
	• Enha	nced us	e of recy	cled ma	iterial				
	• 5% re	eductior	ı in wast	e genera	ation				
	• 5% reduction in carbon emissions								
6. Performance of the entity against the specific commitments, goals and targets along-with reasons in case the same are not met	Not Applicable								
Disclosure Questions	P1	P2	P3	P4	P5	P6	P7	P8	P9



#### Governance, leadership, and oversight

7. Statement by director responsible for the business responsibility report, highlighting ESG related challenges, targets and achievements (listed entity has flexibility regarding the placement of this disclosure)

Chaman Lal Setia Exports Limited is committed to sustainability. Driving product efficiency, eliminating high-impact gases, and improving efficiency throughout operations and our supply chain is not only good for the environment, it's good for business too.

Company looks to build on this success, we are working continuously to improve and develop our products. We will continue to focus our efforts to both reduce power demand as well as opportunities for further investment in renewable energy. Carbon reduction has always been a focus and our board has been consistently evaluating our Climate and Carbon Management Strategy which is appropriate for our Company.

#### **Disclosure Questions**

At Chaman Lal Setia Exports Limited, we take pride in the fact that apart from striving for business growth and operational excellence, we focus on the betterment of the marginalized communities and the society in general by addressing Social part of the ESG. We have always been passionate about our philanthropic initiatives. The Chaman Lal Setia Exports Ltd. foundation aims to empower local communities by assisting them in attaining their potential. As an extension of our existing programs on computer literacy, basic English learning, and clean and green initiatives, we also engaged ourselves in providing resources to the poor who were impacted the most by the pandemic.

And our governance structure is driven by policies that are reviewed periodically and set the core framework for our operations. Our policies apply to all operating locations, businesses and subsidiaries, helping us manage our operational, regulatory and reputational risks, effectively and efficiently. Each policy framework has owners at the top who drive implementation and, where appropriate, corrective actions are taken to ensure that everyone understand their responsibilities and play their role.

We wish to reiterate our commitment towards the aim which is to build an organization that positively impacts all three aspects – environment, social, and governance. Making disclosures on sustainability is the first small step we have taken towards the journey of becoming a truly sustainable organization. As one of India's leading packaging solutions companies, we have always acknowledged the contribution towards environment, social and governance (ESG) aspects.

8. Details of the highest authority responsible for implementation and oversight of the Business Responsibility policy (ies).

Mr. Vijay Kumar Setia (Managing Director & Chairman)

9. Does the entity have a specified Committee of the Board/ Director responsible for decision making on sustainability related issues? (Yes / No). If yes, provide details.

Mr. Vijay Kumar Setia Managing Director & Chairman is responsible for decision making on sustainability related issues.



## 8. Details of Review of NGRBCs by the Company:

Subject for Review	Indicate whether review was undertaken by Director / Committee of the Board/ Any other Committee	Frequency (Annually/ Half yearly/ Quarterly/ Any other – please specify)
Performance against above policies and follow up action	· ·	reviewed through Code of Business d Governance engagements by the is.
	The Board of Directors assess C and Strategic initiatives.	SR initiatives, Sustainability, Risk
	of CSR projects / programs / a Company. The CSR Committee	quently to oversee implementation ctivities to be undertaken by the of the Board meets annually to activities and implementation of
	1 -	rformance is monitored through Occupational-Health safety of
Compliance with statutory requirements of relevance to the principles, and, rectification of any non-compliances	, - ,	the statutory requirements as d by respective committees on a

# 9. Has the entity carried out independent assessment/ evaluation of the working of its policies by an external agency? (Yes/No). If yes, provide name of the agency.

P1	P2	P3	P4	P5	P6	P7	P8	P9

Policies are currently evaluated internally. The Quality, Safety & Health and Environmental policies are subject to internal and external audits as part of the certification process. The Company has received ISO 22000:2018 certificate from Intertek Certification Limited for the food safety management system is applicable to processing of paddy and FSSAI certificates for food business which will be renewed annually.

## If answer to question (1) above is "No" i.e. not all Principles are covered by a policy, reasons to be stated:

Disclosure Questions	P1	P2	РЗ	P4	P5	P6	P7	P8	Р9
The entity does not consider the Principles material to its business (Yes/No)									
The entity is not at a stage where it is in a position to formulate and implement the policies on specified principles (Yes/No)									
The entity does not have the financial or/human and technical Resources	All Principles are covered by required policy. policies			icy/					
available for the task (Yes/No)									
It is planned to be done in the next financial year (Yes/No)									
Any other reason (please specify)									



#### SECTION C: PRINCIPLE WISE PERFORMANCE DISCLOSURE

This section is aimed at helping entities demonstrate their performance in integrating the Principles and Core Elements with key processes and decisions. The information sought is categorized as "Essential" and "Leadership".

While the essential indicators are expected to be disclosed by every entity that is mandated to file this report, the leadership indicators may be voluntarily disclosed by entities which aspire to progress to a higher level in their quest to be socially, environmentally and ethically responsible.

Principle 1: Businesses should conduct and govern themselves with integrity and in a manner that is Ethical, Transparent and Accountable.

#### **Essential Indicators**

1. Percentage coverage by training and awareness programs on any of the principles during the financial year.

Segment	Total number of training and awareness programmes held	Topics/ principles covered under the training and its impact	%age of persons in respective category covered by the awareness programmes
Board of Directors (BOD) and Key Managerial Personnel (KMPs)	The Board Members at the time of their appointments / regular intervals (as part of board meetings) are briefed/updated on issues related to the business, regulatory, safety, environmental, social and governance matters, etc. These topics provided insights on the said Principles.	Topics covered through trainings conducted: Corporate Governance, Companies Act, 2013, SEBI Listing Regulations, Quality/Safety and Environmental matters	100%
Employees other than Board of Directors and KMPs	4 meetings (1 meeting in each quarter) and 1 training program for all the members of POSCH Committee (Annual)	(i) Prevention of Sexual Harassment (ii) Employee well being (iii) Health & Safety	100%
Workers	12	(i) Skill development (ii) Firefighting & Fire Extinguisher Handling Training,	100%
		(iii) Medical Concerns and First Aid,	
		(iv) Success Factors Trainings,	
		(v) Posh Training,	
		(vi) Daily Work Management Sessions	



2. Details of fines / penalties /punishment/ award/ compounding fees/ settlement amount paid in by (the entity or by directors / KMPs) with regulators/ law enforcement agencies/ judicial institutions, in the financial year, in the following format (Note: the entity shall make disclosures on the basis of materiality as specified in Regulation 30 of SEBI (Listing Obligations and Disclosure Requirement) Regulations, 2015 and as disclosed on the entity's website):

Monetary							
	NGRBC Principle	Name of the regulatory/ enforcement agencies/ judicial	Amount (In Rs.)	Amount (In Rs.)	Has an appeal been preferred?		
		institutions			(Yes/No)		
Penalty/Fine	No fines / p	oenalties /punishment/ award	l/ compoundir	ng fees/ se	ttlement amount		
Settlement	paid in proc	paid in proceedings (by the Company or by directors / KMPs) with regulators/ law					
Compounding fee	enforcemen	t agencies/ judicial institutions	during the cu	rrent financ	ial year		

#### **Non-Monetary**

Monetary					
	NGRBC Principle	Name of the regulatory/ enforcement agencies/ judicial institutions	Amount (In Rs.)	Amount (In Rs.)	Has an appeal been preferred? (Yes/No)
Imprisonment	Not Applica	ble			
Punishment					

3. Of the instances disclosed in Question 2 above, details of the Appeal/ Revision preferred in cases where monetary or non-monetary action has been appealed.

Case Details	Name of the regulatory/ enforcement agencies/ judicial institutions
Not Applicable	Not Applicable

4. Does the entity have an anti-corruption or anti-bribery policy? If yes, provide details in brief and if available, provide a web-link to the policy.

Yes, the Company has a dedicated Code of Conduct which contains guidelines on anti-bribery and anticorruption. We at Chaman Lal Setia Exports Limited are committed to conduct our business with the greatest levels of morality, integrity and ethical standards, and does not tolerate bribery or corruption in any form. Chaman Lal Setia Exports Limited does not stand any form of bribery by, or of, its employees or any persons or companies acting for it or on its behalf and for that purpose encourage and protect all of its employees who wish to raise and report their genuine concerns about any unethical behavior, actual or suspected fraud or violation of Company's Code of Conduct. The policy is available on the Company website: <a href="https://www.clsel.in/policies\_codes-and-related-documents/">https://www.clsel.in/policies\_codes-and-related-documents/</a>

5. Number of Directors/KMPs/employees/workers against whom disciplinary action was taken by any law enforcement agency for the charges of bribery/ corruption:

Case Details	FY 2023-2024 (Current Financial Year)	FY 2022-2023 (Previous Financial Year)			
Director's	There have been no cases involving	disciplinary action taken by any law			
KMPs	enforcement agency for the charges of bribery / corruption against Directors / KMPs / employees / workers.				
Employees					
Workers					



#### 6. Details of complaints with regard to conflict of interest:

Case Details			FY 2022-2023 (Previous Financial Year)	
	Number Remarks		Number	Remarks
Number of complaints received in relation to issues of	NA		NA	
Conflict of Interest of the Directors	INA		INA	
Number of complaints received in relation to issues of	NA		NA	
Conflict of Interest of the KMPs	INA		INA	

# 7. Provide details of any corrective action taken or underway on issues related to fines / penalties / action taken by regulators/ law enforcement agencies/ judicial institutions, on cases of corruption and conflicts of interest.

Not Applicable, as there were no cases of corruption and conflicts of interest which were reported during the year.

# 8. Number of days of accounts payables ((Accounts payable \* 365) / Cost of goods/services procured) in the following format:-

	FY 2024	FY 2023
Number of days of accounts payables	2.43	2.83

#### **Leadership Indicator**

1. Awareness programmes conducted for value chain partners on any of the Principles during the financial year:

Total number of awareness programmes held	Topics / principles covered under the training	%age of value chain partners covered (by value of business done with such partners) under the awareness programmes				
Multiple training/Awareness sessions carried out during the year						

# 2. Does the entity have processes in place to avoid/ manage conflict of interests involving members of the Board? (Yes/ No) If Yes, provide details of the same.

Yes, the Company has processes in place to avoid/manage conflict of interests involving members of the Board. Chaman Lal Setia Exports Limited has a detailed 'Code of Conduct for its Directors and Senior Management', which contains comprehensive guidelines and mechanism for avoiding the conflict of interest and for disclosing any such situations that may trigger a potential conflict. The Company also receives an annual confirmation from its Board of Directors regarding the entities they are interested in, and it ensures that the necessary approvals as required under the applicable laws and regulations are obtained before engaging into transactions with each of the entities.

# 3. Principle 2: Businesses should provide goods and services that are safe and contribute to sustainability throughout their lifecycle

Percentage of R&D and capital expenditure (capex) investments in specific technologies to improve the environmental and social impacts of product and processes to total R&D and capex investments made by the entity, respectively

Total number of awareness programmes held	Topics / priciples covered under the training		FY 2022-2023 (Previous Financial Year)	Details of improvements in environmental and social impacts
Research & Development R&D Capex	Refer Annexure-1 of Board Report			



1. a. Does the entity have procedures in place for sustainable sourcing? (Yes/No)

Yes, the Company has procedures in place for sustainable sourcing.

b. If yes, what percentage of inputs were sourced sustainably?

The Company is committed towards sustainably sourcing its raw material. We constantly work towards nurturing sustainable relationships with our supply chain partners by building trust, fair treatment and transparency in all procurement related decisions. However, the company is in the process of further strengthening sustainable sourcing and maintaining data around the same.

2. Describe the processes in place to safely reclaim your products for reusing, recycling and disposing at the end of life, for (a) Plastics (including packaging) (b) E-waste (c) Hazardous waste and (d) other waste.

The majority of the plastic waste that is generated internally is recycled and reused. Company is into Business to business (B2B) business and the products manufactured by it are not supplied to ultimate consumer directly, therefore, once the Company's products are sold to customers such as converters, brands, etc, the post-consumer waste is untraceable

3. Whether Extended Producer Responsibility (EPR) is applicable to the entity's activities (Yes / No). If yes, whether the waste collection plan is in line with the Extended Producer Responsibility (EPR) plan submitted to Pollution Control Boards? If not, provide steps taken to address the same.

No

#### **Leadership Indicator**

1. Has the entity conducted Life Cycle Perspective / Assessment (LCA) for any of its products (for manufacturing industry) or for its services (for service industry)? If yes, provide details in the following format?

Chaman Lal Setia has not conducted LCA.

2. If there are any significant social or environmental concerns and/or risks arising from production or disposal of your products / services, as identified in the Life Cycle Perspective / Assessments (LCA) or through any other means, briefly describe the same along-with action taken to mitigate the same

Not Applicable.

3. Percentage of recycled or reused input material to total material (by value) used in production for Manufacturing industry) or providing services (for service industry).

Total number of awareness	Recycled or re-used input material to total material			
programmes held	FY 2023-2024 (Current FY)	FY 2022-2023 (Previous FY)		
NA	NA	NA		

4. Of the products and packaging reclaimed at end of life of products, amount [in Metric Tonnes (MT)] reused, recycled, and safely disposed, as per the following format.

	Recycled or re-used input material to total material					
Total number of awareness	FY 2023-2024 (Current FY)			FY 2022-2023 (Previous FY)		
programmes held	Re-used	Re-used Re-cycled Safety		Re-used	Re-cycled	Safety
			Disposed			Disposed
Plastics (including packaging)					•	
E-waste	]	NIA		NIA		
Hazardous waste	]	NA			NA	
Other waste	]					



# 5. Reclaimed products and their packaging materials (as percentage of products sold) for each product category.

NA

Principle 3: Businesses should promote the well-being of all employees, including those in their value chains Essential Indicators

# 1. a) Details of measures for the well-being of employees:

Category			% of em	ployees c	overed by	,					
	Total (A)	Health in	nsurance		nt Insur- ice	Matern ef	•	Paterni efi	•	Day Car tie	
		Num- ber (B)	% (B)/ (A	Num- ber (C)	% (C)/ (A)	Num- ber (D)	% (D)/ (A)	Num- ber (E)	% (E)/ (A)	Num- ber (F)	% (F)/ (A)
Permanent	Employe	ees			•						
Male	93	100	0%	100	D%	0	0	N	IL	N	IL
Female	13	100	0%	100	D%	0	0				
Total	106	100	0%	100	D%	0	NIL	NIL		NIL	
Other than	Permanent Employees										
Male											
Female											
Total											

# b. Details of measures for the well-being of workers:

Category			% of em	ployees c	overed by	,					
	Total (A)	Health in	nsurance	Accider an		Materni efi	-	Paterni efi	•	Day Car tie	
		Num- ber (B)	% (B)/ (A	Num- ber (C)	% (C)/ (A)	Num- ber (D)	% (D)/ (A)	Num- ber (E)	% (E)/ (A)	Num- ber (F)	% (F)/ (A)
Male	62	62	100	10	0%	0	0	0	0	0	0
Female	0	0	0	10	0%	0	0	0	0	0	0
Total	62	0	100	10	0%	0	0	0	0	0	0

# 2. Details of retirement benefits, for Current and Previous Financial Year.

Benefits	FY 2023-2024 (Current Finar			FY 2022-23 (Previous Financial Year)			
	No. of employees covered as a % of total employees#	No. of workers covered as a % of total workers#	Deducted and deposited with the authority (Y/N/N.A.)	No. of employees covered as a % of total employees#	No. of workers covered as a % of total workers#	Deducted and deposited with the authority (Y/N/N.A.)	
PF*	82	100	Yes	67	50.75	N/A	
Gratuity*	100	100	Yes	100	100 %	N/A	
ESI*	62	100	Yes	71	54.19	N/A	
Others-please specify							

PF/Gratuity/ESI eligibility as per statute.

<sup>#</sup> Percentages above are calculated for eligible employees.



## 3. Accessibility of workplaces

Are the premises / offices of the entity accessible to differently abled employees and workers, as per the requirements of the Rights of Persons with Disabilities Act, 2016? If not, whether any steps are being taken by the entity in this regard. Not Applicable

4. Does the entity have an equal opportunity policy as per the Rights of Persons with Disabilities Act, 2016? If so, provide a web-link to the policy.

Not Applicable

### 5. Return to work and Retention rates of permanent employees and workers that took parental leave

	Permanent employees		Permanent workers		
Gender	Return to work rate	Retention rate	Return to work rate	Retention rate	
Male	N/A	N/A	N/A	N/A	
Female	N/A	N/A	N/A	N/A	
Total	N/A	N/A	N/A	N/A	

# 6. Is there a mechanism available to receive and redress grievances for the following categories of employees and worker? If yes, give details of the mechanism in brief

	Yes/No (If yes, then give details of the mechanism in brief)
Permanent	Return to work rate
Workers Other than	Yes, The Company is committed to providing a safe and conducive work
Permanent Workers	environment to all of its employees, workers and associates. Transparency
Permanent Employees	and openness are organizational values and are practiced across all levels.
Other than Permanent Employees	Employees are encouraged to share their concerns with their Reporting Manager or the members of the senior management. Employees can reach out independently to the Human Resource Function if they so choose to. The Company has an open- door approach, wherein any employee irrespective of hierarchy has access to the senior management.
	In addition, the Company has formulated Whistle blower policy for employees to report any kind of suspected or actual misconduct in the organization and Prevention of Sexual Harassment at Workplace policy for prevention, prohibition and redressal of sexual harassment at workplace and Internal Complaints Committee has also been set up to redress any such complaints received. The Company periodically conducts sessions for employees across the organization to build awareness about the Policy

### 7. Membership of employees and worker in association(s) or Unions recognized by the listed entity:

At our company, we believe in respecting the rights of our employees. While we may not have any trade unions, we hole heartedly acknowledge and support the freedom of association and collective bargaining.



#### 8. Details of training given to employees and workers:

Category		(Cı		23-2024 nancial Ye	ear)		FY 2022-2023 (Previous Financial Year)			
	Total (A)	On Heal safety m		On S upgrad		Total (A)	On Health an safety measures		d On Skill upgradation	
		Number (B)	% (B)/ (A)	Number (C)	% (C)/ (A)		Number (B)	% (B)/ (A)	Number (C)	% (C)/ (A)
Total Training Employees	42	32	76.19	10	23.81	22	12	55%	10	46
Male	32	22	68.75	10	31.25	21	12	55%	9	63
Female	10	0	0	10	100	1	0	0	1	100
Total Training Workers	12	10	83.33	2	16.67	12	10	83.33	2	16.67
Male	12	10	83.33	1	16.67	11	10	90.91	1	9.09
Female	0	0	0	0	0	1	0	0	1	100

### 9. Details of performance and career development reviews of employees and worker:

Category	<del>-</del>	FY 2023-2024 (Current Financial Year)			FY 2022-2023 (Previous Financial Year)			
	Total (A)	No. (B)	% (B)/(A)	Total (C)	No.(D)	%(D)/(C)		
Employees								
Male	93	93	100 %	170	170	100%		
Female	13	13	100 %	12	12	100%		
Total	106	106						
Workers								
Male	62	62	100	NIL	NIL			
Female	NIL	NIL	NIL	NIL	NIL			
Total	62	62	100					

#### 10. Health and safety management system:

# a. Whether an occupational health and safety management system has been implemented by the entity? (Yes/ No). If yes, the coverage of such system?

Chaman Lal Setia Exports Limited places a high value on preserving and improving the health and safety of its employees. Employee workplace safety is the cornerstone of the Company's sustainability approach. To protect everyone's safety, the Company has put in place extensive compliant measures at all touch points. We have Health & Safety Committees which are occupied with necessary equipment's such as Stretchers, First Aid kits, Antivenom kits etc.

# b. What are the processes used to identify work-related hazards and assess risks on a routine and nonroutine basis by the entity?

We have a well-defined safety observation system i.e., Hazard Identification and risk assessment (HIRA) procedures in place to ensure continual improvement of the organization's occupational health and safety while continuously using steps to promote employee well-being and healthcare. HIRA is the process of defining and describing risks by characterizing their probability, frequency, and severity, as well as assessing unfavorable consequences, such as possible losses and injuries.

# c. Whether you have processes for workers to report the work-related hazards and to remove themselves from such risks. (Y/N)

Yes, the Company have specific processes for workers to report the work-related hazards. The Company has put in place the appropriate mechanisms to ensure the workers safety, which includes reporting of such incidents, if any observed by the safety teams during the safety rounds and alternatively the workers can also share the same with the



safety team.

**d**. Do the employees/ worker of the entity have access to non-occupational medical and healthcare services? (Yes/No) Yes, Health and Personal accident insurance is in place.

### 11. Details of safety related incidents, in the following format:

#### Safety Incident/Number Category

Benefits			
	Category	FY 2023-24	FY 2022-23
		(Current Financial Year)	(Previous Financial Year)
Lost Time Injury Frequency Rate (LTIFR)	N/A		
(per one million-person hours worked) *			
Total recordable work-related injuries*	N/A	Not Appliable	Not Applicable
No. of fatalities	N/A	Not Applicable	Not Applicable
High consequence work-related injury or	N/A		
ill-health (excluding fatalities)			

### 12. Describe the measures taken by the entity to ensure a safe and healthy workplace.

Safety has always been a core principle and top priority at Chaman Lal Setia Exports Limited. The Company has a well-structured safety framework in place to monitor, implement, and take corrective actions for safety improvements. Chaman Lal Setia Exports Limited is taking the following measures to ensure a safe and healthy work place:

- o Occupational Health & Safety Policy in place.
- o Proper systems in place for reporting of unsafe acts and conditions.
- o Periodic trainings are being conducted on safe work practices and use of emergency systems.
- o Adopted new technologies to control adverse events and putting in place high-level safety measures including cut- resistant gloves, metal detectors, spill kits, scaffolds, electrical hand gloves etc.

# 13. Number of Complaints on the following made by employees and workers

	FY 2023-2	FY 2023-2024 (Current FY)			FY 2022-2023 (Previous FY)		
	Filed during the year	Pending resolution at the end of year	Remarks	Filed during the year	Pending resolution at the end of year	Remarks	
Working Conditions	NIII			Niet Assalia elele		•	
Health & Safety	NIL			Not Applica	inie		

# **14.** Assessments for the year:

Particulars	% of your plants and offices that were assessed (by entity or statutory authorities or third parties)
Health and safety practices	100% of the plant and its offices were assessed by third party perspective.
Working conditions	Ensuring safe working conditions / environment for employees and safe work process developed to avoid incidents. Also committed to environmental protection and sustainability.

### CHAMAN LAL SETIA EXPORTS LTD.



**15.** Provide details of any corrective action taken or underway to address safety-related incidents (if any) and on significant risks / concerns arising f rom assessments of health & safety practices and working conditions.

Adherence to Permit to work with Risk Assessment for all non-routine activities in line with Company's safety guidelines:-

Ensured that all work / job shall be performed after complete understanding of all the risks associated and conditions before carrying out the job Major engineering controls has been taken this year based on past history Fall protection system like roof lifeline and fragile protection in the roof.

Reviewed and updated the Systematic Operating Procedure on maintenance work.

Conducted Process Hazard Analysis (PHA) studies to identify risks in the process and severity mitigation and probability reduction action plan is in progress

## **Leadership Indicators**

1. Does the entity extend any life insurance or any compensatory package in the event of death of (A) Employees (Y/N) (B) Workers (Y/N).

No

2. Provide the measures undertaken by the entity to ensure that statutory dues have been deducted and deposited by the value chain partners

All the partners involved in CLSEL value chain are covered under the Provident Fund (PF) Act and the Employees' State Insurance (ESI) Act. As per the law, these partners are responsible for deducting and depositing the statutory dues.

3. Provide the number of employees / workers having suffered high consequence work related injury / ill-health / fatalities (as reported in Q11 of Essential Indicators above), who have been are rehabilitated and placed in suitable employment or whose family members have been placed in suitable employment

	Total no. of affected	employees/ workers	No. of employees/workers that are rehabilitated and placed in suitable employment or whose family members have been placed in suitable employment			
	FY 2023-2024 (Current Financial Year)	FY 2022-2023 (Previous Financial Year)	FY 2023-2024 (Current Financial Year)	FY 2022-2023 (Previous Financial Year)		
Employees	NA	NA	NA	NA		
Workers	NA NA		NA	NA		

4. Does the entity provide transition assistance programs to facilitate continued employability and the management of career endings resulting from retirement or termination of employment? (Yes/No)

Yes, the Company provides transition assistance programs to facilitate continued employability and the management of career endings resulting from retirement or termination of employment. For instance, retainership is made available to retiring employees on case-to-case basis and in case of termination of employment, the departing employee is given assistance with their job hunt.

5. Details on assessment of value chain partners:

Particulars	% of value chain partner (by value of business done with such partners) that were assessed
Health and safety practices	NIL
Working conditions	NIL

#### **ANNUAL REPORT 2023-24**



6. Provide details of any corrective actions taken or underway to address significant risks / concerns arising from assessments of health and safety practices and working conditions of value chain partners.

We have implemented a methodical approach to establish a proactive safety program and foster a robust safety culture within the organization. Several progressive steps have been taken, including:

- i. Formation of a management safety review team consisting of site heads, plant heads, factory safety officers, factory HR heads, and engineering team members.
- ii. Finalization of safety metrics for review, along with their definitions, by site heads. This includes five lagging indicators such as lost time incident, reportable accident, lost time incident rate, no lost time injury, and fire incident, as well as two leading indicators of near miss and unsafe acts and unsafe conditions.
- iii. Reviews are conducted on a rotational basis by site heads and plant heads.

Principle 4: Businesses should respect the interests of, and be responsive towards all stakeholders, especially those who are disadvantaged, vulnerable and marginalized.

#### **Essential Indicators**

#### 1. Describe the processes for identifying key stakeholder groups of the entity.

Stakeholders play a crucial role in our journey at Chaman Lal Setia Exports Limited, and we realize the need to work together and address their concerns in order to meet the ambitious goals we have set as a part of the organization's vision.

Any key stakeholder is defined as any individual, group of individuals, its customers, investors, government, shareholders, regulators, value chain partners, the employees, and society. or institution that adds value to the business chain of the Corporation. Both internal and external stakeholders, have been acknowledged by the Company.

We have identified those entities or individuals as our key stakeholders group that can reasonably be expected to be significantly impacted by the Company's activities or products.

# 2. List stakeholder groups identified as key for your entity and the frequency of engagement with each stakeholder group.

Stakeholder Group	Whether identified as Vulnerable & Marginalized Group (Yes/No)	Channels of communication (Email, SMS, Newspaper, Pamphlets, Advertisement, Community Meetings, Notice Board, Website), Other	Frequency of engagement (Annually/ Half yearly/ Quarterly / others – please specify)	Purpose and scope of engagement including key topics and concerns raised during such engagement
Employees	No	Email, Notice Board, Intranet Portal	Regularly	Purpose and scope
Customers	No	Customers meets, One-on-one interaction, Digital channels like mobile applications, website and many more, Customer satisfaction survey Feedback surveys etc.	Regularly	of engagement is communication for attending queries / grievance / notice / complaints/ Sug-
Community		Newspapers, meetings, pamphlets and other	Regularly	gestion concerns and providing
Suppliers & Vendors	No	Email, website	Regularly	response, solutions,
Investors or external channels		Email, SMS, ads, website, newspaper		and assurance
Government Regulatory Bodies	No	E-mails, Community meetings, Newspapers, Notice and website	Regularly	
Shareholders	NO	Email, SMS, ads, website, newspaper	Regularly	



## **Leadership Indicators**

1. Provide the processes for consultation between stakeholders and the Board on economic, environmental, and social topics or if consultation is delegated, how is feedback from such consultations provided to the Board.

The Company maintain a constant and proactive engagement with our key stakeholders that enables us to communicate our strategy and performance at each level. We practice continuous two-way communication and engagement to align expectations from each group of stakeholders with that of the management. The board regularly keeps revisiting various developments based on the feedback received from all the stakeholders.

2. Whether stakeholder consultation is used to support the identification and management of environmental, and social topics (Yes / No). If so, provide details of instances as to how the inputs received from stakeholders on these topics were incorporated into policies and activities of the entity.

Yes, internal guidance/Systematic Operation of Process has been formulated after consultation.

3. Provide details of instances of engagement with, and actions taken to, address the concerns of vulnerable/marginalized stakeholder groups.

No such concerns have been raised

# Principle 5: Businesses should respect and promote human rights.

#### **Essential Indicators**

1. Employees and workers who have been provided training on human rights issues and policy(ies) of the entity, in the following format:

Category	(Cur	FY 2023-2024 rent Financial		FY 2022-2023 (Previous Financial Year)		
	Total (A)	No. of employees / workers covered (B)	% (B)/(A)	Total (C)	No. of employees / workers covered (D)	%(D)/ (C)
Employees						•
Permanent	NIL	NIL		NIL	NIL	
Other than permanent	NIL	NIL		NIL	NIL	
Total Employees	NIL	NIL				
Workers	•					
Permanent	NIL	NIL		NIL	NIL	
Other than permanent	NIL	NIL		NIL	NIL	
Total Employees	NIL	NIL		NIL	NIL	

### 2. Details of minimum wages paid to employees and workers, in the following format:

Category	FY 2023-2024 (Current Financial Year)			FY 2022-2023 (Previous Financial Year)		
	Total (A)	No. of employees / workers covered (B)	% (B)/(A)	Total (C)	No. of employees / workers covered (D)	%(D)/ (C)
Employees	,					
Permanent	106	106	100%	182	182	100%
Male	93	93	100%	170	170	
Female	13	13	100%	12	12	
Other than permanent						



Category		FY 2023-2024 rent Financial No. of employees / workers		FY 2022-2023   (Previous Financial Year)   (A)   Total (C)   No. of   %(I   employees   / workers		
Mala	0	covered (B)			covered (D)	
Male	Ü	U	U			
Female	0	0	0			
Total Employees						
Workers						
Permanent	62	62	100%	92	92	100%
Male	62	62	100%	84	84	100%
Female	0	0	0	8	8	100%

All are paid more than minimum wages prescribed under different acts.

#### 3. Details of remuneration/salary/wages, in the following format

Median remuneration / wages:

(in LPA)

Category	Male		Female	Female		
Stakeholder Group	Number Median Remuneration/ salary/ wages of respective category		Number	Median Remuneration/ salary/ wages of respective category		
Board of Directors (BoD)*	4	258.01	1	24.92		
Key Managerial Personnel	0	0	1	5.93		
Employees other than BoD and KMP	93	3.22	13	4.50		
Workers	62	1.70	0	0		

# 4. Do you have a focal point (Individual/ Committee) responsible for addressing human rights impacts or Issues caused or contributed to by the business? (Yes/No)

Yes, Head HR is responsible for addressing human rights impacts or issues caused or contributed to by the business.

### 5. Describe the internal mechanisms in place to redress grievances related to human rights issues.

Respect for human rights is one of the Company's fundamental and core principles, and it works to defend, protect, and promote human rights in order to ensure fair and ethical business and employment practices. The Company's commitment to human rights and fair treatment is reflected in the various Company's policies including Company's Human Rights, Code of Conduct, Ethics Policy, POSH, Grievance Redressal Policy etc. All Employees and applicants are treated equally according to their individual qualifications, abilities, experiences, and other employment standards. Company ensures no discrimination due to race, religion, colour, national origin, sex, age, disability etc.

#### 6. Number of Complaints on the following made by employees and workers:

	FY 2023-2024 (Current FY)			FY 2022-2023 (Previous FY)		
	Filed during the year	Pending resolution at the end of year	Remarks	Filed during the year	Pending resolution at the end of year	Remarks
Sexual Harassment	NIL	NIL		NIL	NIL	
Discrimination at workplace	NIL	NIL		NIL	NIL	
Child Labour	NIL	NIL		NIL	NIL	
Forced Labour/Involuntary Labour	NIL	NIL		NIL	NIL	
Wages	NIL	NIL		NIL	NIL	
Other human rights related issues	NIL	NIL		NIL	NIL	



#### 7. Mechanisms to prevent adverse consequences to the complainant in discrimination and harassment cases.

In cases of discrimination and harassment, we at Chaman Lal Setia Exports Limited guarantee that the complainants are completely protected from reprisals, sanctions, or other forms of action for voicing honest concerns. In the Company's Grievance Redressal Policy, Whistle Blower Policy, and POSH, there are specific clauses regarding the confidentiality of the complainant that state that all reports/records associated with complaints, along with the information exchanged during a specific process/investigations, would be considered as confidential and access of the same would be restricted by the Company as deemed fit.

### 8. Do human rights requirements form part of your business agreements and contracts? (Yes/No)

Currently, human rights requirements are not completely forming part of all the business agreements and contracts; however, recently the Company has started incorporating relevant clauses on Human Rights in the agreements being executed by the Company.

#### 9. Assessments for the year:

Particulars	% of your plants and offices that were assessed (by entity o statutory authorities or third parties)				
Child labour	100% assessed by the entity.				
Forced/ Involuntary labour	100% assessed by the entity.				
Sexual harassment	100% assessed by the entity.				
Discrimination at workplace	100% assessed by the entity.				
Wages	100% assessed by the entity.				
Others- please specify	-				

# 10. Provide details of any corrective actions taken or underway to address significant risks / concerns arising from the assessments at Question 9 above.

## **Not Applicable**

#### **Leadership Indicators**

# 1. Details of a business process being modified / introduced as a result of addressing human rights grievances/complaints.

The Code of Conduct, as adopted by the Board, is applicable to Directors, senior management and employees of the Company. The Code covers the Company's commitment to human rights aspects like self-respect and human dignity, child labour, gender friendly workplace, ethical dealings with suppliers and customers, health & safety, environment, transparency, anti-bribery and corruption, and exemplary personal conduct.

Any violation of the Code by an employee renders the person liable for disciplinary action.

# 2. Details of the scope and coverage of any Human rights due-diligence conducted. 100% scope and coverage has been conducted for all value chain partners.

100% scope and coverage has been conducted for all value chain partners

# 3. Is the premise/office of the entity accessible to differently abled visitors, as per the requirements of the Rights of Persons with Disabilities Act, 2016?

Presently, majority of our premises / offices are largely accessible to differently abled visitors and workers. However, the Company is attempting to make further improvements to the current system.



#### 4. Details on assessment of value chain partners:

Particulars	% of your plants and offices that were assessed (by entity of statutory authorities or third parties)				
Sexual Harassment					
Discrimination at workplace					
Child Labour	Acceptant of value aboin partners were done on retational basis				
Forced Labour/Involuntary Labour	Assessment of value chain partners were done on rotational basis.				
Wages					
Others – please specify					

# 5. Provide details of any corrective actions taken or underway to address significant risks / concerns arising from the assessments at Ouestion 4 above. NIL

Principle 6: Businesses should respect, protect and make efforts to restore the environment

#### **Essential Indicators**

### 1. Details of total energy consumption (in Joules or multiples) and energy intensity, in the following format:

Particulars	FY 2023-2024	FY 2022-2023
	(Current Financial Year)	(Previous Financial Year)
Total electricity consumption in Mega Joules (A)	13880810.88	11212920.00
Total fuel consumption in Mega Joules (B)	2383172.93	109345594.16
Energy consumption through other sources (C)	-	-
Total energy consumption (A+B+C)	16263983.81	120558914.16
Energy intensity (optional) – the relevant metric may		
be selected by the entity		

Note: No independent assessment assessment/evaluation/assurance has been carried out by an external agency

2. Does the entity have any sites / facilities identified as designated consumers (DCs) under the Performance, Achieve and Trade (PAT) Scheme of the Government of India? (Y/N) If yes, disclose whether targets set under the PAT scheme have been achieved. In case targets have not been achieved, provide the remedial action taken, if any.

#### Not Applicable

3. Provide details of the following disclosures related to water, in the following format:

Environment conservation through resource management is not just a business practice but also something that drives us to challenge ourselves every day to deliver our value with increased efficiency and quality across every aspect of manufacturing. In spite of the fact that we are not water intensive industry and we do ground aquifer recharge of approximately twice our water withdrawal, we are aware that India is a water stressed region. So, we place high importance on water balance and responsible use of water.

Particulars	FY 2023-2024	FY 2022-2023
	(Current Financial Year)	(Previous Financial Year)
(i) Surface water		
(ii) Ground water	16295 m³	24287.34
(iii) Third party water	0	0
(iv) Sea water/desalinated water	0	0
(v) Others	0	0
Total volume of water withdrawal (in kiloliters) (i+ii+iii+iv+v)	16295	24287.34
Total volume of water consumption (in kiloliters	16295	24287.34
Water intensity per rupee of turnover (Water consumed in	NA	
Lit/turnover)		

Note: Consumption is measured using water meters installed at all units.

Note: No independent assessment/evaluation/assurance has been carried out by an external agency

### **CHAMAN LAL SETIA EXPORTS LTD.**



- 4. Has the entity implemented a mechanism for Zero Liquid Discharge? If yes, provide details of its coverage and implementation. Chaman Lal Setia Exports Limited recognizes the need of efficient water resource management both within and outside of its working sites. Efforts are being undertaken to optimize the efficiency of water consumption while simultaneously ensuring its availability for all stakeholders.
- 5. Please provide details of air emissions (other than GHG emissions) by the entity, in the following format:

Parameter	Please specify	FY 2023-2024	FY 2022-2023
	Unit	(Current Financial Year)	(Previous Financial Year)
NOx	mg/NM3	-	-
Sox	mg/NM3	-	-
Particulate matter (PM)	mg/NM3	28.69	50
Persistent organic pollutants (POP)	-	-	-
Volatile organic compounds (VOC)	-	-	-
Hazardous air pollutants (HAP)	-	-	-
Others-please specify	-	-	-

6. Please provide details of air emissions (other than GHG emissions) by the entity, in the following format:

Parameter	Please specify Unit	FY 2023-2024 (Current Financial Year)	FY 2022-2023 (Previous Financial Year)
<b>Total Scope 1 emissions</b> (Breakup of the GHG into CO2, CH4, N2O, HFCs, PFCs, SF6, NF3, if available)	Metric tonnes of CO2 equivalent	N.A	N.A
<b>Total Scope 2 emissions</b> (Breakup of the GHG into CO2, CH4, N2O, HFCs, PFCs, SF6, NF3, if available)	Metric tonnes of CO2 equivalent	N.A	N.A
Total Scope 1 and Scope 2 emissions per rupee of turnover	mg/NM3	N.A	N.A
Total Scope 1 and Scope 2 emission intensity (optional) – the relevant metric may be selected by the entity		N.A	N.A

7. Does the entity have any project related to reducing Green House Gas emission? If Yes, then provide details. Yes, the Company has taken up various projects to reduce the Green House Gas emissions, which includes installation of Solar Plants at various locations, the details of which are given below:

Plant	Solar plant capacity (KWp	Units Generation (KWh)		Metric tonnes of C	O2 equivalent
		FY 2023-2024	FY 2022-2023	FY 2023-2024	FY 2022-2023
1.	1000 kwp	1040615.45	831510	201.24	N/A

8. Provide details related to waste management by the entity, in the following format:

Parameter	FY 2023-2024	FY 2022-2023
	(Current Financial Year)	(Previous Financial Year)
mmTotal Waste Generated (Rs.)	2289130	2246210

<sup>9.</sup> Briefly describe the waste management practices adopted in your establishments. Describe the strategy adopted by your company to reduce usage of hazardous and toxic chemicals in your products and processes and the practices adopted to manage such wastes.

#### **ANNUAL REPORT 2023-24**



The Company has implemented a strong waste management system that supports the Company's activities in order to effectively manage waste. The Company ensures that hazardous and non-hazardous waste generated by our operations are managed responsibly and are efficiently disposed of to minimise environmental impacts. Some of the practices being adopted by the Company to manage its waste includes:

- Inhouse reprocessing of the non-hazardous waste,
- Sending hazardous waste to the authorized disposal facility.
- 10. If the entity has operations/offices in/around ecologically sensitive areas (such as national parks, Wildlife sanctuaries, biosphere reserves, wetlands, biodiversity hotspots, forests, coastal regulation zones etc.) where environmental approvals/ clearances are required, please specify details in the following format:

S. No.	Location of operations/offices	Type of operations	Whether the conditions of environmental approval / clearance are being complied with? (Y/N)  If no, the reasons thereof and corrective action taken, if any	
Not Applicable, as the Company does not have any operations/offices in or around ecologically sensitive areas.				

11. Details of environmental impact assessments of projects undertaken by the entity based on applicable laws, in the current financial year:

Name and brief details of	EIA Notification No.	Date	Whether conducted by independent external agency	Results communicated in public domain (Yes / No)	Relevant web link	
project			(Yes/No)			
Not Applicable	Not Applicable					

12. Is the entity compliant with the applicable environmental law/ regulations/ guidelines in India; such as the Water (Prevention and Control of Pollution) Act, Air (Prevention and Control of Pollution) Act, Environment protection act and rules thereunder (Y/N). If not, provide details of all such non-compliances, in the following format:

Yes, the Company has complied with the applicable environmental laws/regulations/guidelines applicable in India.

S. No.	-	Provide details of the noncompliance	taken by regulatory agencies such as pollution control boards	Corrective action taken, if any	
	not complied with		or by courts		
Not App	Not Applicable				

Leadership Indicator:-

1. Provide break-up of the total energy consumed (in Joules or multiples) from renewable and non-renewable sources, in the following format:

Parameter	FY 2024	FY 2023
Non Renewable Sources		
Total Electricity consumption (A)	13880810.88 MJ	11212920
Total fuel consumption (B)	2383172.93 MJ	109345994.16
Energy consumption through other sources (C)	-	-
Total energy consumed from renewable sources (A+B+C)	16263983.81	120558914.16
Renewable		
Total Electricity consumption (A)	3746215.62 MJ	29934.36
Total fuel consumption (B)	-	-

#### CHAMAN LAL SETIA EXPORTS LTD.



Parameter	FY 2024	FY 2023
Energy consumption through other sources (C)	-	-
Total energy consumed from renewable sources (A+B+C)	3746215.62 MJ	2993436

2. Provide the following details related to water discharged:

Parameter	FY 2024	FY 2023
Water discharge by destination and level of treatment (in kilolitres)	N.A	N.A
(i) To Surface water	N.A	N.A
No treatment	N.A	N.A
With treatment – please specify level of treatment	N.A	N.A
(ii) To Groundwater		
No treatment		
With treatment – please specify level of treatment		
(iii) To Seawater	N.A	N.A
No treatment	N.A	N.A
With treatment – please specify level of treatment	N.A	N.A
(iv) Sent to third-parties	N.A	N.A
No treatment	N.A	N.A
With treatment – please specify level of treatment	N.A	N.A
(v) Others	N.A	N.A
No treatment	N.A	N.A
With treatment – please specify level of treatment	N.A	N.A
Total water discharged (in kilolitres)	0	0

- 3. Water withdrawal, consumption and discharge in areas of water stress (in kilolitres): N.A
- 4. Please provide details of total Scope 3 emissions and its intensity, in the following format

Parameter	Unit	FY 2024	FY 2023	
Total Scope 3 emissions (Break-up of the GHG into CO2, CH4, N2O, HFCs, PFCs, SF6, NF3, if available)	emissions	,	of scope 3 emissions was conducted in current and	
Total Scope 3 emissions per rupee of turnover		•	previous financial year	

5. With respect to the ecologically sensitive areas reported at Question 10 of Essential Indicators above, provide details of significant direct and indirect impact of the entity on biodiversity in such areas along-with prevention and remediation activities.

We, at Chaman Lal Setia Exports Ltd. do not perform any business activity which has an irreversible or negative impact on biodiversity. Also, we do not have any operational sites near high biodiversity value area or protected area.

6. If the entity has undertaken any specific initiatives or used innovative technology or solutions to improve resource efficiency, or reduce impact due to emissions / effluent discharge / waste generated, please provide details of the same as well as outcome of such initiatives, as per the following format:



S.No.	Initiative undertaken	Details of the initiative (Web-link, if any, may be provided along-with summary)	Outcome of the initiative
1.	A under patent technology has been developed	This technology will trap the unburnt carbon and also increase the efficiency of the boiler along with decrease in GHGs.	

7. Does the entity have a business continuity and disaster management plan? Give details in 100 words/ web link.

Each of the Chaman Lal Setia Exports Ltd. facilities has an on-site emergency plan for Disaster management. This plan provides guidelines to employees, contractors, transporters, etc., on actions to be carried out in the event of an emergency. It not only defines responsibilities but also informs about prompt rescue operations, evacuations, rehabilitation, coordination, and communication

- 8. Disclose any significant adverse impact to the environment, arising from the value chain of the entity. What mitigation or adaptation measures have been taken by the entity in this regard:- NA
- 9. Percentage of value chain partners (by value of business done with such partners) that were assessed for environmental impacts.

In the Financial Year 2023-2024, the value chain partner was not assessed for environmental impacts.

# Principle 7: Businesses, when engaged in influencing public and regulatory policy, should do so in a manner that is responsible and transparent

**Essential Indicators** 

### 1. a Number of affiliations with trade and industry chambers/ associations: 12

b. List the top 10 trade and industry chambers/ associations (determined based on the total members of such body) the entity is a member of/ affiliated to;

S. No.	Name of the trade and industry chambers/	Reach of trade and industry chambers/ associations (State/National)
1.	AIREA (All India Rice Exporters Association)	National
2.	Confederation of Indian Industry (CII) National	National
3.	Federation of Indian Chambers of Commerce & Industry (FICCI) National	
4.	Food Safety and Standards Authority of India (FSSAI)	National
5.	The Agricultural and Processed Food Products Export Development Authority (APEDA)	National
6.	Delhi Chamber of Commerce State	
7.	Punjab Rice Millers & Exporters Association, Amritsar	State
8.	Federation of Indian Export Organisations (FIEO)	National
9.	Ministry of Micro, Small & Medium Enterprises (MSME)	National
10.	Legal Entity Identifier ( LEI)	National

2. Provide details of corrective action taken or underway on any issues related to anti-competitive conduct by the entity, based on adverse orders from regulatory authorities

Name of authority	Brief of the case	Corrective action taken
Not Applicable as the Cor	Not Applicable as the Company has not received any adverse orders from regulatory authorities.	

There were no incidents of anti-competitive conduct by CLSEL during FY 2023-2024, hence this is not applicable.



#### Leadership indicators

1. Details of public policy positions advocated by the entity:

NIL

Name and brief details of project	SIA Notification No.	Date	Whether conducted by independent external agency (Yes/No)	Results communicated in public domain (Yes / No)	Relevant web link	
Not Applicable, as there were no projects that required SIA as per the law in the current year.						

#### **PRINCIPLE 8**

Businesses should promote inclusive growth and equitable development.

#### **Essential Indicators**

1. Details of Social Impact Assessments (SIA) of projects undertaken by the entity based on applicable laws, in the current financial year.

#### Not Applicable

2. Provide information on project(s) for which ongoing Rehabilitation and Resettlement (R&R) is being undertaken by your entity, in the following format:

S.No.	Name of Project for which R&R is ongoing	State	District	No. of Project Affected Families (PAFs)	% of PAFs covered by R&R	Amounts paid to PAFs in the FY (In `)
Not Applicable, as there were no projects that required SIA as per the law in the current year.						

3. Describe the mechanisms to receive and redress grievances of the community

If we receive any grievances from the communities, we call the parties involved, have a mutual discussion with them, and decide on a solution that is viable for the community, and close the matter accordingly.

4. Percentage of input material (inputs to total inputs by value) sourced from suppliers:

Parameter	FY 2023-2024	FY 2022-2023
	(Current Financial Year)	(Previous Financial Year)
Directly sourced from MSMEs/ small producers	The Company gives priority	to suppliers in local community for
Sourced directly from within the district and	sourcing of input material,	baring specialty chemicals which
neighbouring districts	are procured from buyers who may not be available in local	
	vicinity.	

Note: \*Chaman Lal Setia Exports Ltd. is yet to device a mechanism to ascertain the inputs directly sourced from MSMEs, from within the district and neighbouring states.

### **Leadership Indicators**

1. Provide details of actions taken to mitigate any negative social impacts identified in the Social Impact Assessment (Reference: Question 1 of Essential Indicators above):

Details of negative social impacts identified	Corrective action taken
Not applicable as per Question 1 in Essential indicators	

#### **ANNUAL REPORT 2023-24**



2. Provide the following information on Corporate Social Responsibility (CSR) projects undertaken by your entity in designated aspirational districts as identified by government bodies:

There is no such project as identified by Government Bodies.

- 3. (a) Do you have a preferential procurement policy where preference is given to purchase from suppliers comprising marginalized/vulnerable groups? (Yes/No)
- Yes, Paddy Purchase from small commison agents
- (b) Marginalized/vulnerable groups procured Applicable
- © Percentage of total procurement

20%

4. Details of the benefits derived and shared from the intellectual properties owned or acquired by your entity (in the current financial year), based on traditional knowledge:-

S.NO.	Intellectual Property based on traditional knowledge	Owned/Acquired (Yes/No)	Benefit shared (Yes/No)	Basis of calculating benefit share	
Chaman Lal Setia Exports Ltd. do not own or acquired intellectual property based on traditional knowledge					

5. Details of corrective actions taken on underway, based on any adverse order in intellectual property related disputes wherein usage of traditional knowledge is involved.

Name of authority	Brief of the Case	Corrective action taken
NA		NA

6. Details of beneficiaries of CSR Projects:

S. No.	CSR Project	No. of persons benefitted	% of beneficiaries from vulnerable and			
		from CSR Projects	marginalized groups			
	Refer to Annexure - C to Annual report					

# Principle 9: Businesses should engage with and provide value to their customers and consumers in a responsible Manner

#### **Essential Indicators**

1. Describe the mechanism in place to receive and respond to consumer complaints and feedback.

Chaman Lal Setia Exports Limited has a strong complaint handling procedure to ensure that consumer complaints are addressed immediately and effectively. Further, to better understand its customers' expectations, the Company communicates with them via email and other channels. The Company is constantly monitoring the complaints and taking appropriate action within the time frame set by the Company.

# 2. Turnover of products and/ services as a percentage of turnover from all products/service that carry Information about

Name of authority	As a percentage to total turnover		
Environmental and social parameters relevant to the product	Company is into B2B business and the products		
Safe and responsible usage	manufactured by it are not supplied to ultimate		
Recycling and/or safe disposal	consumers , hence not applicable		



#### 3. Number of consumer complaints in respect of the following:

	FY 2023-20	FY 2023-2024 (Current FY)			FY 2022-2023 (Previous FY)		
	Received during the year	Pending resolution at end of year	Remarks	Received during the year	Pending resolution at end of year	Remarks	
Data privacy	NIL	NIL	NIL	NIL	NIL	NIL	
Advertising	NIL	NIL	NIL	NIL	NIL	NIL	
Cyber-security(fake interviews)	NIL	NIL	NIL	NIL	NIL	NIL	
Delivery of essential services	NIL	NIL	NIL	NIL	NIL	NIL	
Restrictive Trade Practices	NIL	NIL	NIL	NIL	NIL	NIL	
Unfair Trade Practices	NIL	NIL	NIL	NIL	NIL	NIL	
Other (consumer cases)	NIL	NIL	NIL	NIL	NIL	NIL	

#### 4. Details of instances of product recalls on account of safety issues

Particulars	Number	Reasons for recall
Voluntary recalls	Nil	Not Applicable
Forced recalls	Nil	Not Applicable

# 5. Does the entity have a framework/ policy on cyber security and risks related to data privacy? (Yes/No) If available, provide a web-link of the policy.

Yes, Company has implemented data privacy policy on cyber security and risk related to data privacy under The Business Conduct.

6. Provide details of any corrective actions taken or underway on issues relating to advertising, and delivery of essential services; cyber security and data privacy of customers; re-occurrence of instances of product recalls; penalty / action taken by regulatory authorities on safety of products / services.

No such instances/issues have been faced so far.

#### 7. Provide the following information relating to data breaches:-

- a. Number of instances of data breaches: Nil
- b. Percentage of data breaches involving personally identifiable information of customers: Nil
- c. Impact, if any, of the data breaches: Not Applicable

#### **Leadership Indicators**

1. Channels/platforms where information on products and services of the entity can be accessed (provide web link, if available).

Information on products and services can be accessed through Company's Weblink: https://www.clsel.in and www. maharanirice.in

2. Steps taken to inform and educate consumers about safe and responsible usage of products and/or services.

We display safety-related information on our website and brochures.

3. Mechanisms in place to inform consumers of any risk of disruption/discontinuation of essential services.

The Company has various channels of communication such as emails, website, whatsApp and social media and basis the contingency and its intensity and urgency, the Company may choose to deploy most appropriate channel/s.



# 4. Does the entity display product information on the product over and above what is mandated as per local laws? (Yes / No / Not Applicable) If yes, provide details in brief.

Yes. All the products which are provided by Chaman Lal Setia Exports Limited is available on our website. www.clsel.in and www.maharanirice.in

# 5. Provide the Information relating to Data breaches:

- Number of instances of data breaches alongwith impact
   Nil
- b) Percentage of data breaches involving personally identifiable information of customers

  Nil